



AMERICAN SPECIALTIES, INC.  
441 Saw Mill River Road, NY 10701  
(914) 476.9000 • (914) 476.0688  
www.americanspecialties.com

MODEL No: PCM

ISSUED: 11/05

REVISED: 05/11

PRODUCT CARE AND MAINTENANCE (PAGE 1 OF 2)

All of our products are designed and manufactured to high quality standards to ensure many years of satisfactory service. To assure long life and beauty, the product should be cleaned, protected and maintained. Usually units that have just been installed will require cleaning after the protective plastic film has been removed. Depending upon how long the units have been in storage prior to installation, a product such as 3M 6041 may be helpful in removing any stubborn vinyl & adhesive residue.

Under normal usage, Stainless Steel products require regular cleaning. Easiest is with a soft clean rag moistened with a mild detergent followed by water-moistened clean rag and then a dry rag, much the same as stainless steel sinks, pots & pans and eating utensils. For a “new” look surfaces can be wiped with lemon oil applied by soft polishing cloth to maintain sheen.

Stainless Steel should be protected against Muriatic acid and caustic or abrasive materials, and harsh cleaning detergents [with pH outside the range  $7 \pm 1.5$ ]. In the event such agents cause discoloration, polishing with a stainless steel cleaner such as 3M Stainless Steel Cleaner & Polish<sup>®</sup> and a soft cloth on bright or mirror finishes, or for satin finish surfaces the SS cleaner and 3M Scotch Brite<sup>®</sup> pad either blue (less aggressive) or green (more aggressive) is recommended.

Plastic, Phenolic or laminate materials can be maintained with general-purpose protectant products such as Armor All<sup>®</sup>. Do not soak edges of laminated products to allow moisture to seep into edge seams as this may lead to delamination as the core swells over time.

Soap dispensers located in low traffic areas should have the soap dispenser valves wiped down to remove any air-hardened soap residue left on the nozzle spouts. This should be done as part of the day-to-day janitorial maintenance routine covering them. General cleaning on a regular schedule is adequate for soap dispensers in higher traffic areas, with no special attention required. Specific soap dispenser management information is on the product TDS.

Dryer products are designed to be maintenance free. There are no user adjustable or serviceable parts inside the housing. General cleaning of the exterior housing and nozzle surfaces on a regular schedule is adequate, with no special attention required. Any general-purpose spray-and-wipe type cleaner, such as Formula 409<sup>®</sup> or Windex<sup>®</sup> is appropriate for porcelain enameled surfaces. For Stainless Steel covers follow the same guidelines for SS cabinets. Periodically, the sensor lens (if so equipped) should be wiped clean with a soft towel dampened with mild soap and water (NOT SOAKED), and rinse-wiped and dried. In highly dusty environments, the inside of the nozzle and/or exhaust screen should be examined regularly for dust and/or lint build-up, which should be removed. If necessary, maintenance crews can open the housings with special security wrenches (after the power has been shut off) to clean the inside of the screen and/or the blower unit and heating element.



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PRODUCT CARE AND MAINTENANCE (PAGE 2 OF 2)

**NOTES FOR DRYERS:**

Repair parts are available for all internal components, with service kits including instructions available for major sub assemblies. These are designed to be installed by qualified technician ONLY.

2. DO NOT SOAK any dryer unit. They are not designed for wet wash-down. Exterior surfaces only may be wiped. Refer to cleaning instructions in unit model manual.
3. DO NOT ALLOW any in-housing access or “service” by unqualified personnel.

**NOTES FOR MIRRORS:**

Glass surfaces should be cleaned with any suitable non-abrasive standard glass cleaner, such as Windex® or Glass Plus®. Do NOT use cleaner with ammonia or bleach. Plastic surface mirrors {D & E glazing only} can be washed with mild soap and damp cloth with light pressure to remove splash & spatter, taking care to avoid mirror edges. To remove grease, oil or tar deposits on the mirror surface either kerosene or hexane may be used. Do not use kitchen cleaning sprays or window cleaners or any scouring compounds, or any other unlisted chemical product cleaners.

For protection each D and E glazing mirror has a durable paint backing and a removable masking on the front. This masking should remain in place to protect the mirrors during all phases of installation. Plastic mirrors should be handled with the masking left on. Care should be taken to avoid sliding the mirrors against each other.

After installation if there is trouble removing the masking, aliphatic naphtha, kerosene or distilled alcohol may be used to moisten and soften the adhesive. Do not use any other unlisted chemical product cleaners or sharp objects to remove the masking.

For long term maintenance of surface gloss the plastic mirror may be occasionally polished using a clean flannel cloth and good plastic cleanser and/or polish, e.g. Johnson’s Pledge®. Follow the polishing instructions on the container label.

To repair vandalism fine scratches use a plastic scratch remover or compound cleaner and apply by hand polishing. Remove all residue and polish as above step № 3. Deep scratches can be smoothed out by lightly sanding with 400 grit wet paper, and then following the fine scratch step and polishing step as above.

**GENERAL NOTES:**

Any effects of vandalism or tampering should be repaired immediately by the user/owner to prevent any product performance deterioration. Products severely damaged must be replaced before they become hazardous. Proper maintenance procedures are the only prescribed method of ensuring a long, trouble-free life for the product. Properly maintained facilities also contribute to the general feeling of well being that characterizes the ambiance of a hygienic installation. Failure to follow proper maintenance procedures may shorten service life and will reduce product aesthetic quality level over time. Such a condition tends to encourage the disrespect that engenders overt vandalism and may forfeit any user/owner claims to warranty.